



Learning Services

GBM Training Schedule IBM Courses

Jan-Jun 2017



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About Us

Gulf Business Machines (GBM)

Founded in 1990, Gulf Business Machines (GBM) is the leading IT solutions provider in the region fulfilling the IT requirements of local, regional and international organisations in the GCC.

GBM is the sole distributor for IBM— excluding selected IBM products and services —throughout the GCC, except for Saudi Arabia. GBM’s momentum was further enhanced in 1999, when the team secured the Cisco portfolio. Today GBM holds the highest level of recognition in the region from Cisco, Gold Partner status, in addition to the Cisco Borderless Network Architecture Specialized Learning Partner status.

GBM offers an extensive range of IT infrastructure, IT solutions and services ranging from consulting, resource deployment and integration to after-sales support, through 1000 professionals and over 20 solid strategic partnerships forged with internationally-recognised IT solution providers.

The company, which is ISO-9001 certified since 1999, has offices in the UAE (Abu Dhabi, Dubai and Sharjah), Kuwait, Oman, Qatar, and Bahrain. GBM also has established a presence in Pakistan, where the company now operates three offices, one each in Karachi, Islamabad and Lahore as an IBM Premier Business Partner. The Pakistani operation also holds a Silver Partner Status from Cisco.

For more information, visit www.gbmm.com.

GBM Learning Services

The rapid proliferation of Information Technology (IT) has created the need for businesses to continually provide their staff with IT education and training, in order to ensure streamlined processes, contain costs, enhance operating efficiency and maximize benefit from investments in technology. The strategic role of GBM Learning Services satisfies the training need thus increasing the skills of computer users throughout the Gulf region, and training both users and non-users alike on the benefits of IT. GBM Learning Services focuses on skills development across a broad array of industries and has the capability to conduct training at GBM premises as well as at the customer's location.

- **Book on-site training** The GBM Learning Services catalogue features our extensive range of public courses. We can also develop and deliver customized programs and tailored solutions to your training requirements. These can be run at your own site. For more details, call your nearest GBM branch or email training@gbmm.com for details.
- **Get up-to-date information about our training schedules** by visiting www.gbmm.com.

Training Schedule by Country

Abu Dhabi

Code	Course Title	Days	Start Date	End Date	Fee US\$
Business Process Manager					
WB823G	Process Implementing with IBM Business Process Manager Standard V8.5.7 - I	5	12-Mar	16-Mar	3750
WB824G	Process Implementing with IBM Business Process Manager Standard V8.5.7 - II	5	19-Mar	23-Mar	3750
WB811G	Reporting with IBM Business Process Manager Standard V8.5	2	25-Mar	26-Mar	1500
WB821G	Administration of IBM Business Process Manager Standard V8.5.6	4	27-Mar	30-Mar	3000
Enterprise Content Management					
F115G	IBM FileNet Content Manager 5.2 - Implementation and Administration	5	2-Apr	6-Apr	3750
IBM Integration Bus					
WM646G	IBM Integration Bus V10 System Administration	5	26-Feb	2-Mar	3500
WM665G	IBM Integration Bus V10 Application Development I	5	5-Mar	9-Mar	3500
WM646G	IBM Integration Bus V10 System Administration	5	28-May	1-Jun	3500
WM665G	IBM Integration Bus V10 Application Development I	5	4-Jun	8-Jun	3500
IBM Power Systems and AIX					
AN10G	AIX Basics	4	20-Feb	23-Feb	2600
AN11G	Power Systems for AIX I: LPAR Configuration and Planning	3	26-Feb	28-Feb	2550
AN14G	AIX Jumpstart for UNIX Professionals	5	26-Feb	2-Mar	3500
AN12G	Power Systems for AIX II: AIX Implementation and Administration	5	5-Mar	9-Mar	3500
AN15G	Power Systems for AIX III: Advanced Administration and Problem Determination	5	12-Mar	16-Mar	3500
AN22G	AIX Network Installation Management: Concepts and Configuration	2	19-Mar	20-Mar	1600
AN30G	Power Systems for AIX - Virtualization I: Implementing Virtualization	5	19-Mar	23-Mar	3750
AN31G	Power Systems for AIX - Virtualization II: Advanced PowerVM and Performance	5	26-Mar	30-Mar	4000
AN61G	PowerHA 7 Planning, Implementing, Customizing and Administration	5	26-Mar	30-Mar	3750



Abu Dhabi

Code	Course Title	Days	Start Date	End Date	Fee US\$
AN51G	Power Systems for AIX IV: Performance Management	5	2-Apr	6-Apr	4000
AN57G	Implementing AIX Security Features	5	9-Apr	13-Apr	4000
AN10G	AIX Basics	4	15-May	18-May	2600
AN11G	Power Systems for AIX I: LPAR Configuration and Planning	3	21-May	23-May	2550
AN12G	Power Systems for AIX II: AIX Implementation and Administration	5	28-May	1-Jun	3500
AN15G	Power Systems for AIX III: Advanced Administration and Problem Determination	5	4-Jun	8-Jun	3500
AN30G	Power Systems for AIX - Virtualization I: Implementing Virtualization	5	11-Jun	15-Jun	3750
AN61G	PowerHA 7 Planning, Implementing, Customizing and Administration	5	18-Jun	22-Jun	3750

IBM Power Systems and IBM i

AS06G	RPG IV Programming Fundamentals Workshop for IBM i	4	6-Mar	9-Mar	3000
AS07G	RPG IV Programming Intermediate Workshop for IBM i	4	13-Mar	16-Mar	3200
AS10G	RPG IV Programming Advanced Workshop for IBM i	4	20-Mar	23-Mar	3200
AS24G	System Operator Workshop for IBM i	4	27-Mar	30-Mar	3200
OE98G	Introduction to IBM i for New Users	1	30-Mar	30-Mar	800
AS27G	Advanced System Operator Workshop for IBM i	3	2-Apr	4-Apr	2400
OL19G	IBM i System Administration	5	2-Apr	6-Apr	4000
AS5EG	PowerVM on IBM i - I: Implementing Virtualization and LPAR	3	9-Apr	11-Apr	3000
OL23G	Power Systems with IBM i Structure, Tailoring and Basic Tuning	2	10-Apr	11-Apr	1700
AS5FG	PowerVM on IBM i - II: Advanced Topics and Performance	2	12-Apr	13-Apr	2500
OL52G	Hardware Management Console (HMC) for Power Systems with IBM i	2	12-Apr	13-Apr	2000

IBM PureSystems

Lenovo	Lenovo Flex Solutions - Technical Workshop	5	5-Mar	9-Mar	3750
Lenovo	Lenovo Flex Solutions - Technical Workshop	5	14-May	18-May	3750

Abu Dhabi

Code	Course Title	Days	Start Date	End Date	Fee US\$
IBM System Storage					
SN71G	Storage Area Networking Fundamentals	4	20-Mar	23-Mar	3500
H005G	IBM Spectrum Scale Basic Administration for Linux	3	26-Mar	28-Mar	2400
SNV1G	SAN Volume Controller (SVC) Planning and Implementation Workshop	4	27-Mar	30-Mar	3750
SS29G	IBM System Storage TS7650 ProtecTIER	2	3-Apr	4-Apr	1750
SSA0G	IBM XIV Technical Training	2	5-Apr	6-Apr	1750
SSE1G	IBM Storwize V7000 Implementation Workshop	4	10-Apr	13-Apr	3750
SSF0G	IBM DS8000 Implementation Workshop for Open Systems	4	17-Apr	20-Apr	3750
SSG0G	IBM Storwize V7000 Unified Implementation Workshop	4	1-May	4-May	3750
IT infrastructure library (ITIL)					
ITILF	ITIL® Foundation Certificate in IT Service Management	3	28-Feb	2-Mar	1650
V2719	ITIL Service Lifecycle: Service Strategy	3	19-Mar	21-Mar	2350
V2720	ITIL Service Lifecycle: Service Design	3	26-Mar	28-Mar	2350
V2721	ITIL Service Lifecycle: Service Transition	3	2-Apr	4-Apr	2350
V2722	ITIL Service Lifecycle: Service Operation	3	9-Apr	11-Apr	2350
V2723	ITIL Service Lifecycle: Continual Service Improvement	3	16-Apr	18-Apr	2350
ITILF	ITIL® Foundation Certificate in IT Service Management	3	30-Apr	2-May	1650
V2724	ITIL Service Capability: Planning, Protection, and Optimization	5	30-Apr	4-May	3500
V2725	ITIL Service Capability: Service Offerings and Agreement	5	7-May	11-May	3500
V2726	ITIL Service Capability: Release, Control, and Validation	5	14-May	18-May	3500
V2727	ITIL Service Capability: Operational Support and Analysis	5	28-May	1-Jun	3500
ITILF	ITIL® Foundation Certificate in IT Service Management	3	13-Jun	15-Jun	1650



Abu Dhabi

Code	Course Title	Days	Start Date	End Date	Fee US\$
Mobile					
CK501G	Mobile Application Administration with IBM MobileFirst Platform Foundation V7.1	2	5-Mar	6-Mar	1700
WY502G	Mobile Application Development with IBM MobileFirst Platform Foundation V8	3	7-Mar	9-Mar	2550
Portal					
WPL47G	Developing Websites Using IBM Web Content Manager 8.5	5	12-Mar	16-Mar	3500
WPL44G	Administering IBM Web Content Manager 8.0	2	19-Mar	20-Mar	1500
WPL55G	Build IBM WebSphere Portal 8.5 application using Rational Application Developer	5	26-Mar	30-Mar	3500
WPL85G	Installation and Administration of IBM WebSphere Portal 8.5 on Windows	5	2-Apr	6-Apr	3500
Project Management					
PMP	PMP® Preparatory Training	5	19-Feb	23-Feb	2000
PMP	PMP® Preparatory Training	5	16-Apr	20-Apr	2000
PMP	PMP® Preparatory Training	5	4-Jun	8-Jun	2000
Security Systems					
BQ102G	IBM Security QRadar SIEM Foundations	2	26-Feb	27-Feb	1800
BQ121G	IBM Security QRadar SIEM 7.2 Administration and Configuration	3	28-Feb	2-Mar	2500
BQ102G	IBM Security QRadar SIEM Foundations	2	14-May	15-May	1800
BQ121G	IBM Security QRadar SIEM 7.2 Administration and Configuration	3	16-May	18-May	2500
Tivoli and Service Management					
TS615G	IBM Spectrum Protect 7.1.4 Implementation and Administration	5	26-Feb	2-Mar	3750
TS625G	IBM Spectrum Protect 7.1.6 Advanced Administration, Tuning, and Troubleshooting	5	5-Mar	9-Mar	4000
TM023G	IBM Tivoli Monitoring 6.3 Fundamentals	3	26-Mar	28-Mar	2400
TM065G	IBM Monitoring 8.1.1 Implementation and Administration	2	29-Mar	30-Mar	1700
TN035G	IBM Netcool OMNibus 8.1 Administration and Maintenance	4	2-Apr	5-Apr	3200



Abu Dhabi

Code	Course Title	Days	Start Date	End Date	Fee US\$
TS113/4/5G	IBM Spectrum Control Training	5	9-Apr	13-Apr	4000
TS615G	IBM Spectrum Protect 7.1.4 Implementation and Administration	5	7-May	11-May	3750
TS625G	IBM Spectrum Protect 7.1.6 Advanced Administration, Tuning, and Troubleshooting	5	14-May	18-May	4000
Vmware and Virtualization					
VSICM	vSphere VMWare Install, Conifigure and Manage [V6]	5	19-Feb	23-Feb	3500
VSICM	vSphere VMWare Install, Conifigure and Manage [V6]	5	19-Mar	23-Mar	3500
VSICM	vSphere VMWare Install, Conifigure and Manage [V6]	5	16-Apr	20-Apr	3500
VSICM	vSphere VMWare Install, Conifigure and Manage [V6]	5	18-Jun	22-Jun	3500
WebSphere Application Server					
WA591G	WebSphere Application Server V8.5.5 Problem Determination	5	5-Mar	9-Mar	3750
WA590G	WebSphere Application Server V9 Administration	2	12-Mar	13-Mar	1400
WA591G	WebSphere Application Server V8.5.5 Problem Determination	5	4-Jun	8-Jun	3750
WA590G	WebSphere Application Server V9 Administration	2	11-Jun	12-Jun	1400
WebSphere MQ					
WM102G	Technical Introduction to IBM MQ	1	5-Mar	5-Mar	750
WM207G	IBM MQ V8 System Administration (using Windows for labs)	4	6-Mar	9-Mar	2800
WM212G	IBM MQ V8 Advanced System Administration (Distributed)	4	12-Mar	15-Mar	3000
WM507G	IBM MQ V8 Application Development (Windows Labs)	3	19-Mar	21-Mar	2100

Bahrain

Code	Course Title	Days	Start Date	End Date	Fee US\$
Business Process Manager					
WB823G	Process Implementing with IBM Business Process Manager Standard V8.5.7 - I	5	19-Mar	23-Mar	3750
WB824G	Process Implementing with IBM Business Process Manager Standard V8.5.7 - II	5	26-Mar	30-Mar	3750
WB811G	Reporting with IBM Business Process Manager Standard V8.5	2	1-Apr	2-Apr	1500
WB821G	Administration of IBM Business Process Manager Standard V8.5.6	4	3-Apr	6-Apr	3000
Enterprise Content Management					
F115G	IBM FileNet Content Manager 5.2 - Implementation and Administration	5	9-Apr	13-Apr	3750
IBM Integration Bus					
WM646G	IBM Integration Bus V10 System Administration	5	5-Mar	9-Mar	3500
WM665G	IBM Integration Bus V10 Application Development I	5	12-Mar	16-Mar	3500
WM646G	IBM Integration Bus V10 System Administration	5	4-Jun	8-Jun	3500
WM665G	IBM Integration Bus V10 Application Development I	5	11-Jun	15-Jun	3500
IBM Power Systems and AIX					
AN10G	AIX Basics	4	27-Feb	2-Mar	2600
AN11G	Power Systems for AIX I: LPAR Configuration and Planning	3	5-Mar	7-Mar	2550
AN14G	AIX Jumpstart for UNIX Professionals	5	5-Mar	9-Mar	3500
AN12G	Power Systems for AIX II: AIX Implementation and Administration	5	12-Mar	16-Mar	3500
AN15G	Power Systems for AIX III: Advanced Administration and Problem Determination	5	19-Mar	23-Mar	3500
AN22G	AIX Network Installation Management: Concepts and Configuration	2	26-Mar	27-Mar	1600
AN30G	Power Systems for AIX - Virtualization I: Implementing Virtualization	5	26-Mar	30-Mar	3750
AN31G	Power Systems for AIX - Virtualization II: Advanced PowerVM and Performance	5	2-Apr	6-Apr	4000
AN61G	PowerHA 7 Planning, Implementing, Customizing and Administration	5	2-Apr	6-Apr	3750

Bahrain

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AN51G	Power Systems for AIX IV: Performance Management	5	9-Apr	13-Apr	4000
AN57G	Implementing AIX Security Features	5	16-Apr	20-Apr	4000
AN10G	AIX Basics	4	22-May	25-May	2600
AN11G	Power Systems for AIX I: LPAR Configuration and Planning	3	28-May	30-May	2550
AN12G	Power Systems for AIX II: AIX Implementation and Administration	5	4-Jun	8-Jun	3500
AN15G	Power Systems for AIX III: Advanced Administration and Problem Determination	5	11-Jun	15-Jun	3500
AN30G	Power Systems for AIX - Virtualization I: Implementing Virtualization	5	18-Jun	22-Jun	3750
AN61G	PowerHA 7 Planning, Implementing, Customizing and Administration	5	25-Jun	29-Jun	3750

IBM Power Systems and IBM i

AS06G	RPG IV Programming Fundamentals Workshop for IBM i	4	13-Mar	16-Mar	3000
AS07G	RPG IV Programming Intermediate Workshop for IBM i	4	20-Mar	23-Mar	3200
AS10G	RPG IV Programming Advanced Workshop for IBM i	4	27-Mar	30-Mar	3200
AS24G	System Operator Workshop for IBM i	4	3-Apr	6-Apr	3200
OE98G	Introduction to IBM i for New Users	1	6-Apr	6-Apr	800
AS27G	Advanced System Operator Workshop for IBM i	3	9-Apr	11-Apr	2400
OL19G	IBM i System Administration	5	9-Apr	13-Apr	4000
AS5EG	PowerVM on IBM i - I: Implementing Virtualization and LPAR	3	16-Apr	18-Apr	3000
OL23G	Power Systems with IBM i Structure, Tailoring and Basic Tuning	2	17-Apr	18-Apr	1700
AS5FG	PowerVM on IBM i - II: Advanced Topics and Performance	2	19-Apr	20-Apr	2500
OL52G	Hardware Management Console (HMC) for Power Systems with IBM i	2	19-Apr	20-Apr	2000

IBM PureSystems

Lenovo	Lenovo Flex Solutions - Technical Workshop	5	12-Mar	16-Mar	3750
Lenovo	Lenovo Flex Solutions - Technical Workshop	5	21-May	25-May	3750

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SNV1G	SAN Volume Controller (SVC) Planning and Implementation Workshop	4	3-Apr	6-Apr	3750
SS29G	IBM System Storage TS7650 ProtecTIER	2	10-Apr	11-Apr	1750
SSA0G	IBM XIV Technical Training	2	12-Apr	13-Apr	1750
SSE1G	IBM Storwize V7000 Implementation Workshop	4	17-Apr	20-Apr	3750
SSF0G	IBM DS8000 Implementation Workshop for Open Systems	4	24-Apr	27-Apr	3750
SSG0G	IBM Storwize V7000 Unified Implementation Workshop	4	8-May	11-May	3750
IT infrastructure library (ITIL)					
ITILF	ITIL® Foundation Certificate in IT Service Management	3	7-Mar	9-Mar	1650
V2719	ITIL Service Lifecycle: Service Strategy	3	26-Mar	28-Mar	2350
V2720	ITIL Service Lifecycle: Service Design	3	2-Apr	4-Apr	2350
V2721	ITIL Service Lifecycle: Service Transition	3	9-Apr	11-Apr	2350
V2722	ITIL Service Lifecycle: Service Operation	3	16-Apr	18-Apr	2350
V2723	ITIL Service Lifecycle: Continual Service Improvement	3	23-Apr	25-Apr	2350
ITILF	ITIL® Foundation Certificate in IT Service Management	3	7-May	9-May	1650
V2724	ITIL Service Capability: Planning, Protection, and Optimization	5	7-May	11-May	3500
V2725	ITIL Service Capability: Service Offerings and Agreement	5	14-May	18-May	3500
V2726	ITIL Service Capability: Release, Control, and Validation	5	21-May	25-May	3500
V2727	ITIL Service Capability: Operational Support and Analysis	5	4-Jun	8-Jun	3500
ITILF	ITIL® Foundation Certificate in IT Service Management	3	20-Jun	22-Jun	1650



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WY502G	Mobile Application Development with IBM MobileFirst Platform Foundation V8	3	14-Mar	16-Mar	2550
Portal					
WPL47G	Developing Websites Using IBM Web Content Manager 8.5	5	19-Mar	23-Mar	3500
WPL44G	Administering IBM Web Content Manager 8.0	2	26-Mar	27-Mar	1500
WPL55G	Build IBM WebSphere Portal 8.5 application using Rational Application Developer	5	2-Apr	6-Apr	3500
WPL85G	Installation and Administration of IBM WebSphere Portal 8.5 on Windows	5	9-Apr	13-Apr	3500
Project Management					
PMP	PMP® Preparatory Training	5	26-Feb	2-Mar	2000
PMP	PMP® Preparatory Training	5	23-Apr	27-Apr	2000
PMP	PMP® Preparatory Training	5	11-Jun	15-Jun	2000
Security Systems					
BQ102G	IBM Security QRadar SIEM Foundations	2	5-Mar	6-Mar	1800
BQ121G	IBM Security QRadar SIEM 7.2 Administration and Configuration	3	7-Mar	9-Mar	2500
BQ102G	IBM Security QRadar SIEM Foundations	2	21-May	22-May	1800
BQ121G	IBM Security QRadar SIEM 7.2 Administration and Configuration	3	23-May	25-May	2500
Tivoli and Service Management					
TS615G	IBM Spectrum Protect 7.1.4 Implementation and Administration	5	5-Mar	9-Mar	3750
TS625G	IBM Spectrum Protect 7.1.6 Advanced Administration, Tuning, and Troubleshooting	5	12-Mar	16-Mar	4000
TM023G	IBM Tivoli Monitoring 6.3 Fundamentals	3	2-Apr	4-Apr	2400
TM065G	IBM Monitoring 8.1.1 Implementation and Administration	2	5-Apr	6-Apr	1700
TN035G	IBM Netcool OMNibus 8.1 Administration and Maintenance	4	9-Apr	12-Apr	3200

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VSICM	vSphere VMWare Install, Configure and Manage [V6]	5	23-Apr	27-Apr	3500
VSICM	vSphere VMWare Install, Configure and Manage [V6]	5	25-Jun	29-Jun	3500
WebSphere Application Server					
WA591G	WebSphere Application Server V8.5.5 Problem Determination	5	12-Mar	16-Mar	3750
WA590G	WebSphere Application Server V9 Administration	2	19-Mar	20-Mar	1400
WA591G	WebSphere Application Server V8.5.5 Problem Determination	5	11-Jun	15-Jun	3750
WA590G	WebSphere Application Server V9 Administration	2	18-Jun	19-Jun	1400
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WM207G	IBM MQ V8 System Administration (using Windows for labs)	4	13-Mar	16-Mar	2800
WM212G	IBM MQ V8 Advanced System Administration (Distributed)	4	19-Mar	22-Mar	3000
WM507G	IBM MQ V8 Application Development (Windows Labs)	3	26-Mar	28-Mar	2100

Dubai

Code	Course Title	Days	Start Date	End Date	Fee US\$
Business Process Manager					
WB823G	Process Implementing with IBM Business Process Manager Standard V8.5.7 - I	5	12-Mar	16-Mar	3750
WB824G	Process Implementing with IBM Business Process Manager Standard V8.5.7 - II	5	19-Mar	23-Mar	3750
WB811G	Reporting with IBM Business Process Manager Standard V8.5	2	25-Mar	26-Mar	1500
WB821G	Administration of IBM Business Process Manager Standard V8.5.6	4	27-Mar	30-Mar	3000
Cognos					
B6052G	IBM Cognos Framework Manager: Design Metadata Models (v11.0)	5	Call for dates	Call for dates	3750
B6055G	IBM Cognos Analytics - Enterprise Administration (v11.0)	3	Call for dates	Call for dates	2250
B6058G	IBM Cognos Analytics - Author Reports Fundamentals (v11.0)	3	Call for dates	Call for dates	2250
B6059G	IBM Cognos Analytics - Author Reports Advanced (v11.0)	2	Call for dates	Call for dates	1500
P8101G	IBM Cognos Planning Analyst: Build Models (V10.1)	5	Call for dates	Call for dates	3750
P8105G	IBM Cognos Planning Contributor: Develop Applications (V10.1)	4	Call for dates	Call for dates	3000
P8106G	IBM Cognos Planning: Overview (V10.1)	2	Call for dates	Call for dates	1500
P8107G	IBM Cognos Planning: Administer the Technical Environment (V10.1)	3	Call for dates	Call for dates	2250
P8252G	IBM Cognos TM1: Design and Develop Models (V10.2)	5	Call for dates	Call for dates	3750
P8255G	IBM Cognos TM1: Administer the Technical Environment (V10.2)	2	Call for dates	Call for dates	1500
P8257G	IBM Cognos TM1: Analyze and Share Data (V10.2)	3	Call for dates	Call for dates	2250
Enterprise Content Management					
F115G	IBM FileNet Content Manager 5.2 - Implementation and Administration	5	2-Apr	6-Apr	3750
IBM Integration Bus					
WM646G	IBM Integration Bus V10 System Administration	5	26-Feb	2-Mar	3500
WM665G	IBM Integration Bus V10 Application Development I	5	5-Mar	9-Mar	3500
WM646G	IBM Integration Bus V10 System Administration	5	28-May	1-Jun	3500

Dubai

Code	Course Title	Days	Start Date	End Date	Fee US\$
WM665G	IBM Integration Bus V10 Application Development I	5	4-Jun	8-Jun	3500
IBM Power Systems and AIX					
AN10G	AIX Basics	4	20-Feb	23-Feb	2600
AN11G	Power Systems for AIX I: LPAR Configuration and Planning	3	26-Feb	28-Feb	2550
AN14G	AIX Jumpstart for UNIX Professionals	5	26-Feb	2-Mar	3500
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AN22G	AIX Network Installation Management: Concepts and Configuration	2	19-Mar	20-Mar	1600
AN30G	Power Systems for AIX - Virtualization I: Implementing Virtualization	5	19-Mar	23-Mar	3750
AN31G	Power Systems for AIX - Virtualization II: Advanced PowerVM and Performance	5	26-Mar	30-Mar	4000
AN61G	PowerHA 7 Planning, Implementing, Customizing and Administration	5	26-Mar	30-Mar	3750
AN51G	Power Systems for AIX IV: Performance Management	5	2-Apr	6-Apr	4000
AN57G	Implementing AIX Security Features	5	9-Apr	13-Apr	4000
AN10G	AIX Basics	4	15-May	18-May	2600
AN11G	Power Systems for AIX I: LPAR Configuration and Planning	3	21-May	23-May	2550
AN12G	Power Systems for AIX II: AIX Implementation and Administration	5	28-May	1-Jun	3500
AN15G	Power Systems for AIX III: Advanced Administration and Problem Determination	5	4-Jun	8-Jun	3500
AN30G	Power Systems for AIX - Virtualization I: Implementing Virtualization	5	11-Jun	15-Jun	3750
AN61G	PowerHA 7 Planning, Implementing, Customizing and Administration	5	18-Jun	22-Jun	3750
IBM Power Systems and IBM i					
AS06G	RPG IV Programming Fundamentals Workshop for IBM i	4	6-Mar	9-Mar	3000
AS07G	RPG IV Programming Intermediate Workshop for IBM i	4	13-Mar	16-Mar	3200
AS10G	RPG IV Programming Advanced Workshop for IBM i	4	20-Mar	23-Mar	3200



Dubai

Code	Course Title	Days	Start Date	End Date	Fee US\$
AS24G	System Operator Workshop for IBM i	4	27-Mar	30-Mar	3200
OE98G	Introduction to IBM i for New Users	1	30-Mar	30-Mar	800
AS27G	Advanced System Operator Workshop for IBM i	3	2-Apr	4-Apr	2400
OL19G	IBM i System Administration	5	2-Apr	6-Apr	4000
AS5EG	PowerVM on IBM i - I: Implementing Virtualization and LPAR	3	9-Apr	11-Apr	3000
OL23G	Power Systems with IBM i Structure, Tailoring and Basic Tuning	2	10-Apr	11-Apr	1700
AS5FG	PowerVM on IBM i - II: Advanced Topics and Performance	2	12-Apr	13-Apr	2500
OL52G	Hardware Management Console (HMC) for Power Systems with IBM i	2	12-Apr	13-Apr	2000
IBM PureSystems					
Lenovo	Lenovo Flex Solutions - Technical Workshop	5	5-Mar	9-Mar	3750
Lenovo	Lenovo Flex Solutions - Technical Workshop	5	14-May	18-May	3750
IBM System Storage					
SN71G	Storage Area Networking Fundamentals	4	20-Mar	23-Mar	3500
H005G	IBM Spectrum Scale Basic Administration for Linux	3	26-Mar	28-Mar	2400
SNV1G	SAN Volume Controller (SVC) Planning and Implementation Workshop	4	27-Mar	30-Mar	3750
SS29G	IBM System Storage TS7650 ProtecTIER	2	3-Apr	4-Apr	1750
SSA0G	IBM XIV Technical Training	2	5-Apr	6-Apr	1750
SSE1G	IBM Storwize V7000 Implementation Workshop	4	10-Apr	13-Apr	3750
SSF0G	IBM DS8000 Implementation Workshop for Open Systems	4	17-Apr	20-Apr	3750
SSG0G	IBM Storwize V7000 Unified Implementation Workshop	4	1-May	4-May	3750
Information Management					
CL206G	DB2 11.1 Administration Workshop for Linux	4	Call for dates	Call for dates	3000
CL241G	DB2 for LUW (v10.5) Multiple Partition DBA Workshop	4	Call for dates	Call for dates	3500

Dubai

Code	Course Title	Days	Start Date	End Date	Fee US\$
IT infrastructure library (ITIL)					
ITILF	ITIL® Foundation Certificate in IT Service Management	3	28-Feb	2-Mar	1650
V2719	ITIL Service Lifecycle: Service Strategy	3	19-Mar	21-Mar	2350
V2720	ITIL Service Lifecycle: Service Design	3	26-Mar	28-Mar	2350
V2721	ITIL Service Lifecycle: Service Transition	3	2-Apr	4-Apr	2350
V2722	ITIL Service Lifecycle: Service Operation	3	9-Apr	11-Apr	2350
V2723	ITIL Service Lifecycle: Continual Service Improvement	3	16-Apr	18-Apr	2350
ITILF	ITIL® Foundation Certificate in IT Service Management	3	30-Apr	2-May	1650
V2724	ITIL Service Capability: Planning, Protection, and Optimization	5	30-Apr	4-May	3500
V2725	ITIL Service Capability: Service Offerings and Agreement	5	7-May	11-May	3500
V2726	ITIL Service Capability: Release, Control, and Validation	5	14-May	18-May	3500
V2727	ITIL Service Capability: Operational Support and Analysis	5	28-May	1-Jun	3500
ITILF	ITIL® Foundation Certificate in IT Service Management	3	13-Jun	15-Jun	1650
Mobile					
CK501G	Mobile Application Administration with IBM MobileFirst Platform Foundation V7.1	2	5-Mar	6-Mar	1700
WY502G	Mobile Application Development with IBM MobileFirst Platform Foundation V8	3	7-Mar	9-Mar	2550
Portal					
WPL47G	Developing Websites Using IBM Web Content Manager 8.5	5	12-Mar	16-Mar	3500
WPL44G	Administering IBM Web Content Manager 8.0	2	19-Mar	20-Mar	1500
WPL55G	Build IBM WebSphere Portal 8.5 application using Rational Application Developer	5	26-Mar	30-Mar	3500
WPL85G	Installation and Administration of IBM WebSphere Portal 8.5 on Windows	5	2-Apr	6-Apr	3500
Project Management					
PMP	PMP® Preparatory Training	5	19-Feb	23-Feb	2000



Dubai

Code	Course Title	Days	Start Date	End Date	Fee US\$
PMP	PMP® Preparatory Training	5	16-Apr	20-Apr	2000
PMP	PMP® Preparatory Training	5	4-Jun	8-Jun	2000

Rational Software

RT273G	Test Management with IBM Rational Quality Manager, V4.0	2	Call for dates	Call for dates	1600
RT283G	Testing with IBM Rational Quality Manager V4.0	1	Call for dates	Call for dates	900
RT525G	Essentials of IBM Rational Performance Tester V8.2	2	Call for dates	Call for dates	1600
RT561G	Essentials of IBM Rational Integration Tester V8.6	1	Call for dates	Call for dates	900
RT566G	Testing with IBM Rational Integration Tester V8.6	2	Call for dates	Call for dates	1600
RT545G	Essentials of IBM Rational Functional Tester, Java Scripting, V8.0	2	Call for dates	Call for dates	1600

Security Systems

BQ102G	IBM Security QRadar SIEM Foundations	2	26-Feb	27-Feb	1800
BQ121G	IBM Security QRadar SIEM 7.2 Administration and Configuration	3	28-Feb	2-Mar	2500
BQ102G	IBM Security QRadar SIEM Foundations	2	14-May	15-May	1800
BQ121G	IBM Security QRadar SIEM 7.2 Administration and Configuration	3	16-May	18-May	2500

SPSS- Analytic Applications

0A007G	Introduction to IBM SPSS Modeler and Data Mining (V18)	2	Call for dates	Call for dates	1500
0A037G	Advanced Predictive Modeling Using IBM SPSS Modeler (v18)	1	Call for dates	Call for dates	1500
0A047G	Clustering and Association Modeling Using IBM SPSS Modeler (V18)	1	Call for dates	Call for dates	900
0A107G	Introduction to IBM SPSS Text Analytics (v18)	2	Call for dates	Call for dates	1500
0G504G	Introduction to IBM SPSS Statistics (V23)	2	Call for dates	Call for dates	1500
0G524G	Data Management and Manipulation with IBM SPSS Statistics (V23)	2	Call for dates	Call for dates	1500
0G514G	Introduction to Statistical Analysis Using IBM SPSS Statistics (V23)	2	Call for dates	Call for dates	1500

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Code	Course Title	Days	Start Date	End Date	Fee US\$
Tivoli and Service Management					
TS615G	IBM Spectrum Protect 7.1.4 Implementation and Administration	5	26-Feb	2-Mar	3750
TS625G	IBM Spectrum Protect 7.1.6 Advanced Administration, Tuning, and Troubleshooting	5	5-Mar	9-Mar	4000
TM023G	IBM Tivoli Monitoring 6.3 Fundamentals	3	26-Mar	28-Mar	2400
TM065G	IBM Monitoring 8.1.1 Implementation and Administration	2	29-Mar	30-Mar	1700
TN035G	IBM Netcool OMNibus 8.1 Administration and Maintenance	4	2-Apr	5-Apr	3200
TS113/4/5G	IBM Spectrum Control Training	5	9-Apr	13-Apr	4000
TS615G	IBM Spectrum Protect 7.1.4 Implementation and Administration	5	7-May	11-May	3750
TS625G	IBM Spectrum Protect 7.1.6 Advanced Administration, Tuning, and Troubleshooting	5	14-May	18-May	4000
Vmware and Virtualization					
VSICM	vSphere VMWare Install, Conifigure and Manage [V6]	5	19-Feb	23-Feb	3500
VSICM	vSphere VMWare Install, Conifigure and Manage [V6]	5	19-Mar	23-Mar	3500
VSICM	vSphere VMWare Install, Conifigure and Manage [V6]	5	18-Jun	22-Jun	3500
WebSphere Application Server					
WA591G	WebSphere Application Server V8.5.5 Problem Determination	5	5-Mar	9-Mar	3750
WA590G	WebSphere Application Server V9 Administration	2	12-Mar	13-Mar	1400
WA591G	WebSphere Application Server V8.5.5 Problem Determination	5	4-Jun	8-Jun	3750
WA590G	WebSphere Application Server V9 Administration	2	11-Jun	12-Jun	1400
WebSphere MQ					
WM102G	Technical Introduction to IBM MQ	1	5-Mar	5-Mar	750
WM207G	IBM MQ V8 System Administration (using Windows for labs)	4	6-Mar	9-Mar	2800
WM212G	IBM MQ V8 Advanced System Administration (Distributed)	4	12-Mar	15-Mar	3000
WM507G	IBM MQ V8 Application Development (Windows Labs)	3	19-Mar	21-Mar	2100



Kuwait

Code	Course Title	Days	Start Date	End Date	Fee US\$
Business Process Manager					
WB823G	Process Implementing with IBM Business Process Manager Standard V8.5.7 - I	5	5-Mar	9-Mar	3750
WB824G	Process Implementing with IBM Business Process Manager Standard V8.5.7 - II	5	12-Mar	16-Mar	3750
WB811G	Reporting with IBM Business Process Manager Standard V8.5	2	18-Mar	19-Mar	1500
WB821G	Administration of IBM Business Process Manager Standard V8.5.6	4	20-Mar	23-Mar	3000
Enterprise Content Management					
F115G	IBM FileNet Content Manager 5.2 - Implementation and Administration	5	26-Mar	30-Mar	3750
IBM Integration Bus					
WM646G	IBM Integration Bus V10 System Administration	5	19-Feb	23-Feb	3500
WM665G	IBM Integration Bus V10 Application Development I	5	26-Feb	2-Mar	3500
WM646G	IBM Integration Bus V10 System Administration	5	21-May	25-May	3500
WM665G	IBM Integration Bus V10 Application Development I	5	28-May	1-Jun	3500
IBM Power Systems and AIX					
AN10G	AIX Basics	4	13-Feb	16-Feb	2600
AN11G	Power Systems for AIX I: LPAR Configuration and Planning	3	19-Feb	21-Feb	2550
AN14G	AIX Jumpstart for UNIX Professionals	5	19-Feb	23-Feb	3500
AN12G	Power Systems for AIX II: AIX Implementation and Administration	5	26-Feb	2-Mar	3500
AN15G	Power Systems for AIX III: Advanced Administration and Problem Determination	5	5-Mar	9-Mar	3500
AN22G	AIX Network Installation Management: Concepts and Configuration	2	12-Mar	13-Mar	1600
AN30G	Power Systems for AIX - Virtualization I: Implementing Virtualization	5	12-Mar	16-Mar	3750
AN31G	Power Systems for AIX - Virtualization II: Advanced PowerVM and Performance	5	19-Mar	23-Mar	4000
AN61G	PowerHA 7 Planning, Implementing, Customizing and Administration	5	19-Mar	23-Mar	3750
AN51G	Power Systems for AIX IV: Performance Management	5	26-Mar	30-Mar	4000

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Code	Course Title	Days	Start Date	End Date	Fee US\$
AN57G	Implementing AIX Security Features	5	2-Apr	6-Apr	4000
AN10G	AIX Basics	4	8-May	11-May	2600
AN11G	Power Systems for AIX I: LPAR Configuration and Planning	3	14-May	16-May	2550
AN12G	Power Systems for AIX II: AIX Implementation and Administration	5	21-May	25-May	3500
AN15G	Power Systems for AIX III: Advanced Administration and Problem Determination	5	28-May	1-Jun	3500
AN30G	Power Systems for AIX - Virtualization I: Implementing Virtualization	5	4-Jun	8-Jun	3750
AN61G	PowerHA 7 Planning, Implementing, Customizing and Administration	5	11-Jun	15-Jun	3750

IBM Power Systems and IBM i

AS06G	RPG IV Programming Fundamentals Workshop for IBM i	4	27-Feb	2-Mar	3000
AS07G	RPG IV Programming Intermediate Workshop for IBM i	4	6-Mar	9-Mar	3200
AS10G	RPG IV Programming Advanced Workshop for IBM i	4	13-Mar	16-Mar	3200
AS24G	System Operator Workshop for IBM i	4	20-Mar	23-Mar	3200
OE98G	Introduction to IBM i for New Users	1	23-Mar	23-Mar	800
AS27G	Advanced System Operator Workshop for IBM i	3	26-Mar	28-Mar	2400
OL19G	IBM i System Administration	5	26-Mar	30-Mar	4000
AS5EG	PowerVM on IBM i - I: Implementing Virtualization and LPAR	3	2-Apr	4-Apr	3000
OL23G	Power Systems with IBM i Structure, Tailoring and Basic Tuning	2	3-Apr	4-Apr	1700
AS5FG	PowerVM on IBM i - II: Advanced Topics and Performance	2	5-Apr	6-Apr	2500
OL52G	Hardware Management Console (HMC) for Power Systems with IBM i	2	5-Apr	6-Apr	2000

IBM PureSystems

Lenovo	Lenovo Flex Solutions - Technical Workshop	5	26-Feb	2-Mar	3750
Lenovo	Lenovo Flex Solutions - Technical Workshop	5	7-May	11-May	3750

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Code	Course Title	Days	Start Date	End Date	Fee US\$
IBM System Storage					
SN71G	Storage Area Networking Fundamentals	4	13-Mar	16-Mar	3500
H005G	IBM Spectrum Scale Basic Administration for Linux	3	19-Mar	21-Mar	2400
SNV1G	SAN Volume Controller (SVC) Planning and Implementation Workshop	4	20-Mar	23-Mar	3750
SS29G	IBM System Storage TS7650 ProtecTIER	2	27-Mar	28-Mar	1750
SSA0G	IBM XIV Technical Training	2	29-Mar	30-Mar	1750
SSE1G	IBM Storwize V7000 Implementation Workshop	4	3-Apr	6-Apr	3750
SSF0G	IBM DS8000 Implementation Workshop for Open Systems	4	10-Apr	13-Apr	3750
SSG0G	IBM Storwize V7000 Unified Implementation Workshop	4	24-Apr	27-Apr	3750
IT infrastructure library (ITIL)					
ITILF	ITIL® Foundation Certificate in IT Service Management	3	21-Feb	23-Feb	1650
V2719	ITIL Service Lifecycle: Service Strategy	3	12-Mar	14-Mar	2350
V2720	ITIL Service Lifecycle: Service Design	3	19-Mar	21-Mar	2350
V2721	ITIL Service Lifecycle: Service Transition	3	26-Mar	28-Mar	2350
V2722	ITIL Service Lifecycle: Service Operation	3	2-Apr	4-Apr	2350
V2723	ITIL Service Lifecycle: Continual Service Improvement	3	9-Apr	11-Apr	2350
ITILF	ITIL® Foundation Certificate in IT Service Management	3	23-Apr	25-Apr	1650
V2724	ITIL Service Capability: Planning, Protection, and Optimization	5	23-Apr	27-Apr	3500
V2725	ITIL Service Capability: Service Offerings and Agreement	5	30-Apr	4-May	3500
V2726	ITIL Service Capability: Release, Control, and Validation	5	7-May	11-May	3500
V2727	ITIL Service Capability: Operational Support and Analysis	5	21-May	25-May	3500
ITILF	ITIL® Foundation Certificate in IT Service Management	3	6-Jun	8-Jun	1650



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Code	Course Title	Days	Start Date	End Date	Fee US\$
Mobile					
CK501G	Mobile Application Administration with IBM MobileFirst Platform Foundation V7.1	2	26-Feb	27-Feb	1700
WY502G	Mobile Application Development with IBM MobileFirst Platform Foundation V8	3	28-Feb	2-Mar	2550
Portal					
WPL47G	Developing Websites Using IBM Web Content Manager 8.5	5	5-Mar	9-Mar	3500
WPL44G	Administering IBM Web Content Manager 8.0	2	12-Mar	13-Mar	1500
WPL55G	Build IBM WebSphere Portal 8.5 application using Rational Application Developer	5	19-Mar	23-Mar	3500
WPL85G	Installation and Administration of IBM WebSphere Portal 8.5 on Windows	5	26-Mar	30-Mar	3500
Project Management					
PMP	PMP® Preparatory Training	5	12-Feb	16-Feb	2000
PMP	PMP® Preparatory Training	5	9-Apr	13-Apr	2000
PMP	PMP® Preparatory Training	5	28-May	1-Jun	2000
Security Systems					
BQ102G	IBM Security QRadar SIEM Foundations	2	19-Feb	20-Feb	1800
BQ121G	IBM Security QRadar SIEM 7.2 Administration and Configuration	3	21-Feb	23-Feb	2500
BQ102G	IBM Security QRadar SIEM Foundations	2	7-May	8-May	1800
BQ121G	IBM Security QRadar SIEM 7.2 Administration and Configuration	3	9-May	11-May	2500
Tivoli and Service Management					
TS615G	IBM Spectrum Protect 7.1.4 Implementation and Administration	5	19-Feb	23-Feb	3750
TS625G	IBM Spectrum Protect 7.1.6 Advanced Administration, Tuning, and Troubleshooting	5	26-Feb	2-Mar	4000
TM023G	IBM Tivoli Monitoring 6.3 Fundamentals	3	19-Mar	21-Mar	2400
TM065G	IBM Monitoring 8.1.1 Implementation and Administration	2	22-Mar	23-Mar	1700
TN035G	IBM Netcool OMNibus 8.1 Administration and Maintenance	4	26-Mar	29-Mar	3200

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Code	Course Title	Days	Start Date	End Date	Fee US\$
TS113/4/5G	IBM Spectrum Control Training	5	2-Apr	6-Apr	4000
TS615G	IBM Spectrum Protect 7.1.4 Implementation and Administration	5	30-Apr	4-May	3750
TS625G	IBM Spectrum Protect 7.1.6 Advanced Administration, Tuning, and Troubleshooting	5	7-May	11-May	4000
Vmware and Virtualization					
VSICM	vSphere VMWare Install, Configure and Manage [V6]	5	12-Feb	16-Feb	3500
VSICM	vSphere VMWare Install, Configure and Manage [V6]	5	12-Mar	16-Mar	3500
VSICM	vSphere VMWare Install, Configure and Manage [V6]	5	9-Apr	13-Apr	3500
VSICM	vSphere VMWare Install, Configure and Manage [V6]	5	11-Jun	15-Jun	3500
WebSphere Application Server					
WA591G	WebSphere Application Server V8.5.5 Problem Determination	5	26-Feb	2-Mar	3750
WA590G	WebSphere Application Server V9 Administration	2	5-Mar	6-Mar	1400
WA591G	WebSphere Application Server V8.5.5 Problem Determination	5	28-May	1-Jun	3750
WA590G	WebSphere Application Server V9 Administration	2	4-Jun	5-Jun	1400
WebSphere MQ					
WM102G	Technical Introduction to IBM MQ	1	26-Feb	26-Feb	750
WM207G	IBM MQ V8 System Administration (using Windows for labs)	4	27-Feb	2-Mar	2800
WM212G	IBM MQ V8 Advanced System Administration (Distributed)	4	5-Mar	8-Mar	3000
WM507G	IBM MQ V8 Application Development (Windows Labs)	3	12-Mar	14-Mar	2100

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Code	Course Title	Days	Start Date	End Date	Fee US\$
Business Process Manager					
WB823G	Process Implementing with IBM Business Process Manager Standard V8.5.7 - I	5	12-Mar	16-Mar	3750
WB824G	Process Implementing with IBM Business Process Manager Standard V8.5.7 - II	5	19-Mar	23-Mar	3750
WB811G	Reporting with IBM Business Process Manager Standard V8.5	2	25-Mar	26-Mar	1500
WB821G	Administration of IBM Business Process Manager Standard V8.5.6	4	27-Mar	30-Mar	3000
Enterprise Content Management					
F115G	IBM FileNet Content Manager 5.2 - Implementation and Administration	5	2-Apr	6-Apr	3750
IBM Integration Bus					
WM646G	IBM Integration Bus V10 System Administration	5	26-Feb	2-Mar	3500
WM665G	IBM Integration Bus V10 Application Development I	5	5-Mar	9-Mar	3500
WM646G	IBM Integration Bus V10 System Administration	5	28-May	1-Jun	3500
WM665G	IBM Integration Bus V10 Application Development I	5	4-Jun	8-Jun	3500
IBM Power Systems and AIX					
AN10G	AIX Basics	4	20-Feb	23-Feb	2600
AN11G	Power Systems for AIX I: LPAR Configuration and Planning	3	26-Feb	28-Feb	2550
AN14G	AIX Jumpstart for UNIX Professionals	5	26-Feb	2-Mar	3500
AN12G	Power Systems for AIX II: AIX Implementation and Administration	5	5-Mar	9-Mar	3500
AN15G	Power Systems for AIX III: Advanced Administration and Problem Determination	5	12-Mar	16-Mar	3500
AN22G	AIX Network Installation Management: Concepts and Configuration	2	19-Mar	20-Mar	1600
AN30G	Power Systems for AIX - Virtualization I: Implementing Virtualization	5	19-Mar	23-Mar	3750
AN31G	Power Systems for AIX - Virtualization II: Advanced PowerVM and Performance	5	26-Mar	30-Mar	4000
AN61G	PowerHA 7 Planning, Implementing, Customizing and Administration	5	26-Mar	30-Mar	3750
AN51G	Power Systems for AIX IV: Performance Management	5	2-Apr	6-Apr	4000

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Code	Course Title	Days	Start Date	End Date	Fee US\$
AN57G	Implementing AIX Security Features	5	9-Apr	13-Apr	4000
AN10G	AIX Basics	4	15-May	18-May	2600
AN11G	Power Systems for AIX I: LPAR Configuration and Planning	3	21-May	23-May	2550
AN12G	Power Systems for AIX II: AIX Implementation and Administration	5	28-May	1-Jun	3500
AN15G	Power Systems for AIX III: Advanced Administration and Problem Determination	5	4-Jun	8-Jun	3500
AN30G	Power Systems for AIX - Virtualization I: Implementing Virtualization	5	11-Jun	15-Jun	3750
AN61G	PowerHA 7 Planning, Implementing, Customizing and Administration	5	18-Jun	22-Jun	3750

IBM Power Systems and IBM i

AS06G	RPG IV Programming Fundamentals Workshop for IBM i	4	6-Mar	9-Mar	3000
AS07G	RPG IV Programming Intermediate Workshop for IBM i	4	13-Mar	16-Mar	3200
AS10G	RPG IV Programming Advanced Workshop for IBM i	4	20-Mar	23-Mar	3200
AS24G	System Operator Workshop for IBM i	4	27-Mar	30-Mar	3200
OE98G	Introduction to IBM i for New Users	1	30-Mar	30-Mar	800
AS27G	Advanced System Operator Workshop for IBM i	3	2-Apr	4-Apr	2400
OL19G	IBM i System Administration	5	2-Apr	6-Apr	4000
AS5EG	PowerVM on IBM i - I: Implementing Virtualization and LPAR	3	9-Apr	11-Apr	3000
OL23G	Power Systems with IBM i Structure, Tailoring and Basic Tuning	2	10-Apr	11-Apr	1700
AS5FG	PowerVM on IBM i - II: Advanced Topics and Performance	2	12-Apr	13-Apr	2500
OL52G	Hardware Management Console (HMC) for Power Systems with IBM i	2	12-Apr	13-Apr	2000

IBM PureSystems

Lenovo	Lenovo Flex Solutions - Technical Workshop	5	5-Mar	9-Mar	3750
Lenovo	Lenovo Flex Solutions - Technical Workshop	5	14-May	18-May	3750

Oman

Code	Course Title	Days	Start Date	End Date	Fee US\$
IBM System Storage					
SN71G	Storage Area Networking Fundamentals	4	20-Mar	23-Mar	3500
H005G	IBM Spectrum Scale Basic Administration for Linux	3	26-Mar	28-Mar	2400
SNV1G	SAN Volume Controller (SVC) Planning and Implementation Workshop	4	27-Mar	30-Mar	3750
SS29G	IBM System Storage TS7650 ProtecTIER	2	3-Apr	4-Apr	1750
SSA0G	IBM XIV Technical Training	2	5-Apr	6-Apr	1750
SSE1G	IBM Storwize V7000 Implementation Workshop	4	10-Apr	13-Apr	3750
SSF0G	IBM DS8000 Implementation Workshop for Open Systems	4	17-Apr	20-Apr	3750
SSG0G	IBM Storwize V7000 Unified Implementation Workshop	4	1-May	4-May	3750
IT infrastructure library (ITIL)					
ITILF	ITIL® Foundation Certificate in IT Service Management	3	28-Feb	2-Mar	1650
V2719	ITIL Service Lifecycle: Service Strategy	3	19-Mar	21-Mar	2350
V2720	ITIL Service Lifecycle: Service Design	3	26-Mar	28-Mar	2350
V2721	ITIL Service Lifecycle: Service Transition	3	2-Apr	4-Apr	2350
V2722	ITIL Service Lifecycle: Service Operation	3	9-Apr	11-Apr	2350
V2723	ITIL Service Lifecycle: Continual Service Improvement	3	16-Apr	18-Apr	2350
ITILF	ITIL® Foundation Certificate in IT Service Management	3	30-Apr	2-May	1650
V2724	ITIL Service Capability: Planning, Protection, and Optimization	5	30-Apr	4-May	3500
V2725	ITIL Service Capability: Service Offerings and Agreement	5	7-May	11-May	3500
V2726	ITIL Service Capability: Release, Control, and Validation	5	14-May	18-May	3500
V2727	ITIL Service Capability: Operational Support and Analysis	5	28-May	1-Jun	3500
ITILF	ITIL® Foundation Certificate in IT Service Management	3	13-Jun	15-Jun	1650



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Code	Course Title	Days	Start Date	End Date	Fee US\$
Mobile					
CK501G	Mobile Application Administration with IBM MobileFirst Platform Foundation V7.1	2	5-Mar	6-Mar	1700
WY502G	Mobile Application Development with IBM MobileFirst Platform Foundation V8	3	7-Mar	9-Mar	2550
Portal					
WPL47G	Developing Websites Using IBM Web Content Manager 8.5	5	12-Mar	16-Mar	3500
WPL44G	Administering IBM Web Content Manager 8.0	2	19-Mar	20-Mar	1500
WPL55G	Build IBM WebSphere Portal 8.5 application using Rational Application Developer	5	26-Mar	30-Mar	3500
WPL85G	Installation and Administration of IBM WebSphere Portal 8.5 on Windows	5	2-Apr	6-Apr	3500
Project Management					
PMP	PMP® Preparatory Training	5	19-Feb	23-Feb	2000
PMP	PMP® Preparatory Training	5	16-Apr	20-Apr	2000
PMP	PMP® Preparatory Training	5	4-Jun	8-Jun	2000
Security Systems					
BQ102G	IBM Security QRadar SIEM Foundations	2	26-Feb	27-Feb	1800
BQ121G	IBM Security QRadar SIEM 7.2 Administration and Configuration	3	28-Feb	2-Mar	2500
BQ102G	IBM Security QRadar SIEM Foundations	2	14-May	15-May	1800
BQ121G	IBM Security QRadar SIEM 7.2 Administration and Configuration	3	16-May	18-May	2500
Tivoli and Service Management					
TS615G	IBM Spectrum Protect 7.1.4 Implementation and Administration	5	26-Feb	2-Mar	3750
TS625G	IBM Spectrum Protect 7.1.6 Advanced Administration, Tuning, and Troubleshooting	5	5-Mar	9-Mar	4000
TM023G	IBM Tivoli Monitoring 6.3 Fundamentals	3	26-Mar	28-Mar	2400
TM065G	IBM Monitoring 8.1.1 Implementation and Administration	2	29-Mar	30-Mar	1700
TN035G	IBM Netcool OMNibus 8.1 Administration and Maintenance	4	2-Apr	5-Apr	3200

Oman

Code	Course Title	Days	Start Date	End Date	Fee US\$
TS113/4/5G	IBM Spectrum Control Training	5	9-Apr	13-Apr	4000
TS615G	IBM Spectrum Protect 7.1.4 Implementation and Administration	5	7-May	11-May	3750
TS625G	IBM Spectrum Protect 7.1.6 Advanced Administration, Tuning, and Troubleshooting	5	14-May	18-May	4000
Vmware and Virtualization					
VSICM	vSphere VMWare Install, Configure and Manage [V6]	5	19-Feb	23-Feb	3500
VSICM	vSphere VMWare Install, Configure and Manage [V6]	5	19-Mar	23-Mar	3500
VSICM	vSphere VMWare Install, Configure and Manage [V6]	5	16-Apr	20-Apr	3500
VSICM	vSphere VMWare Install, Configure and Manage [V6]	5	18-Jun	22-Jun	3500
WebSphere Application Server					
WA591G	WebSphere Application Server V8.5.5 Problem Determination	5	5-Mar	9-Mar	3750
WA590G	WebSphere Application Server V9 Administration	2	12-Mar	13-Mar	1400
WA591G	WebSphere Application Server V8.5.5 Problem Determination	5	4-Jun	8-Jun	3750
WA590G	WebSphere Application Server V9 Administration	2	11-Jun	12-Jun	1400
WebSphere MQ					
WM102G	Technical Introduction to IBM MQ	1	5-Mar	5-Mar	750
WM207G	IBM MQ V8 System Administration (using Windows for labs)	4	6-Mar	9-Mar	2800
WM212G	IBM MQ V8 Advanced System Administration (Distributed)	4	12-Mar	15-Mar	3000
WM507G	IBM MQ V8 Application Development (Windows Labs)	3	19-Mar	21-Mar	2100

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Code	Course Title	Days	Start Date	End Date	Fee US\$
Business Process Manager					
WB823G	Process Implementing with IBM Business Process Manager Standard V8.5.7 - I	5	19-Mar	23-Mar	3750
WB824G	Process Implementing with IBM Business Process Manager Standard V8.5.7 - II	5	26-Mar	30-Mar	3750
WB811G	Reporting with IBM Business Process Manager Standard V8.5	2	1-Apr	2-Apr	1500
WB821G	Administration of IBM Business Process Manager Standard V8.5.6	4	3-Apr	6-Apr	3000
Enterprise Content Management					
F115G	IBM FileNet Content Manager 5.2 - Implementation and Administration	5	9-Apr	13-Apr	3750
IBM Integration Bus					
WM646G	IBM Integration Bus V10 System Administration	5	5-Mar	9-Mar	3500
WM665G	IBM Integration Bus V10 Application Development I	5	12-Mar	16-Mar	3500
WM646G	IBM Integration Bus V10 System Administration	5	4-Jun	8-Jun	3500
WM665G	IBM Integration Bus V10 Application Development I	5	11-Jun	15-Jun	3500
IBM Power Systems and AIX					
AN10G	AIX Basics	4	27-Feb	2-Mar	2600
AN11G	Power Systems for AIX I: LPAR Configuration and Planning	3	5-Mar	7-Mar	2550
AN14G	AIX Jumpstart for UNIX Professionals	5	5-Mar	9-Mar	3500
AN12G	Power Systems for AIX II: AIX Implementation and Administration	5	12-Mar	16-Mar	3500
AN15G	Power Systems for AIX III: Advanced Administration and Problem Determination	5	19-Mar	23-Mar	3500
AN22G	AIX Network Installation Management: Concepts and Configuration	2	26-Mar	27-Mar	1600
AN30G	Power Systems for AIX - Virtualization I: Implementing Virtualization	5	26-Mar	30-Mar	3750
AN31G	Power Systems for AIX - Virtualization II: Advanced PowerVM and Performance	5	2-Apr	6-Apr	4000
AN61G	PowerHA 7 Planning, Implementing, Customizing and Administration	5	2-Apr	6-Apr	3750
AN51G	Power Systems for AIX IV: Performance Management	5	9-Apr	13-Apr	4000

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Code	Course Title	Days	Start Date	End Date	Fee US\$
AN57G	Implementing AIX Security Features	5	16-Apr	20-Apr	4000
AN10G	AIX Basics	4	22-May	25-May	2600
AN11G	Power Systems for AIX I: LPAR Configuration and Planning	3	28-May	30-May	2550
AN12G	Power Systems for AIX II: AIX Implementation and Administration	5	4-Jun	8-Jun	3500
AN15G	Power Systems for AIX III: Advanced Administration and Problem Determination	5	11-Jun	15-Jun	3500
AN30G	Power Systems for AIX - Virtualization I: Implementing Virtualization	5	18-Jun	22-Jun	3750
AN61G	PowerHA 7 Planning, Implementing, Customizing and Administration	5	25-Jun	29-Jun	3750

IBM Power Systems and IBM i

AS06G	RPG IV Programming Fundamentals Workshop for IBM i	4	13-Mar	16-Mar	3000
AS07G	RPG IV Programming Intermediate Workshop for IBM i	4	20-Mar	23-Mar	3200
AS10G	RPG IV Programming Advanced Workshop for IBM i	4	27-Mar	30-Mar	3200
AS24G	System Operator Workshop for IBM i	4	3-Apr	6-Apr	3200
OE98G	Introduction to IBM i for New Users	1	6-Apr	6-Apr	800
AS27G	Advanced System Operator Workshop for IBM i	3	9-Apr	11-Apr	2400
OL19G	IBM i System Administration	5	9-Apr	13-Apr	4000
AS5EG	PowerVM on IBM i - I: Implementing Virtualization and LPAR	3	16-Apr	18-Apr	3000
OL23G	Power Systems with IBM i Structure, Tailoring and Basic Tuning	2	17-Apr	18-Apr	1700
AS5FG	PowerVM on IBM i - II: Advanced Topics and Performance	2	19-Apr	20-Apr	2500
OL52G	Hardware Management Console (HMC) for Power Systems with IBM i	2	19-Apr	20-Apr	2000

IBM PureSystems

Lenovo	Lenovo Flex Solutions - Technical Workshop	5	12-Mar	16-Mar	3750
Lenovo	Lenovo Flex Solutions - Technical Workshop	5	21-May	25-May	3750



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Code	Course Title	Days	Start Date	End Date	Fee US\$
IBM System Storage					
SN71G	Storage Area Networking Fundamentals	4	27-Mar	30-Mar	3500
H005G	IBM Spectrum Scale Basic Administration for Linux	3	2-Apr	4-Apr	2400
SNV1G	SAN Volume Controller (SVC) Planning and Implementation Workshop	4	3-Apr	6-Apr	3750
SS29G	IBM System Storage TS7650 ProtecTIER	2	10-Apr	11-Apr	1750
SSA0G	IBM XIV Technical Training	2	12-Apr	13-Apr	1750
SSE1G	IBM Storwize V7000 Implementation Workshop	4	17-Apr	20-Apr	3750
SSF0G	IBM DS8000 Implementation Workshop for Open Systems	4	24-Apr	27-Apr	3750
SSG0G	IBM Storwize V7000 Unified Implementation Workshop	4	8-May	11-May	3750
IT infrastructure library (ITIL)					
ITILF	ITIL® Foundation Certificate in IT Service Management	3	7-Mar	9-Mar	1650
V2719	ITIL Service Lifecycle: Service Strategy	3	26-Mar	28-Mar	2350
V2720	ITIL Service Lifecycle: Service Design	3	2-Apr	4-Apr	2350
V2721	ITIL Service Lifecycle: Service Transition	3	9-Apr	11-Apr	2350
V2722	ITIL Service Lifecycle: Service Operation	3	16-Apr	18-Apr	2350
V2723	ITIL Service Lifecycle: Continual Service Improvement	3	23-Apr	25-Apr	2350
ITILF	ITIL® Foundation Certificate in IT Service Management	3	7-May	9-May	1650
V2724	ITIL Service Capability: Planning, Protection, and Optimization	5	7-May	11-May	3500
V2725	ITIL Service Capability: Service Offerings and Agreement	5	14-May	18-May	3500
V2726	ITIL Service Capability: Release, Control, and Validation	5	21-May	25-May	3500
V2727	ITIL Service Capability: Operational Support and Analysis	5	4-Jun	8-Jun	3500
ITILF	ITIL® Foundation Certificate in IT Service Management	3	20-Jun	22-Jun	1650



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Code	Course Title	Days	Start Date	End Date	Fee US\$
Mobile					
CK501G	Mobile Application Administration with IBM MobileFirst Platform Foundation V7.1	2	12-Mar	13-Mar	1700
WY502G	Mobile Application Development with IBM MobileFirst Platform Foundation V8	3	14-Mar	16-Mar	2550
Portal					
WPL47G	Developing Websites Using IBM Web Content Manager 8.5	5	19-Mar	23-Mar	3500
WPL44G	Administering IBM Web Content Manager 8.0	2	26-Mar	27-Mar	1500
WPL55G	Build IBM WebSphere Portal 8.5 application using Rational Application Developer	5	2-Apr	6-Apr	3500
WPL85G	Installation and Administration of IBM WebSphere Portal 8.5 on Windows	5	9-Apr	13-Apr	3500
Project Management					
PMP	PMP® Preparatory Training	5	26-Feb	2-Mar	2000
PMP	PMP® Preparatory Training	5	23-Apr	27-Apr	2000
PMP	PMP® Preparatory Training	5	11-Jun	15-Jun	2000
Security Systems					
BQ102G	IBM Security QRadar SIEM Foundations	2	5-Mar	6-Mar	1800
BQ121G	IBM Security QRadar SIEM 7.2 Administration and Configuration	3	7-Mar	9-Mar	2500
BQ102G	IBM Security QRadar SIEM Foundations	2	21-May	22-May	1800
BQ121G	IBM Security QRadar SIEM 7.2 Administration and Configuration	3	23-May	25-May	2500
Tivoli and Service Management					
TS615G	IBM Spectrum Protect 7.1.4 Implementation and Administration	5	5-Mar	9-Mar	3750
TS625G	IBM Spectrum Protect 7.1.6 Advanced Administration, Tuning, and Troubleshooting	5	12-Mar	16-Mar	4000
TM023G	IBM Tivoli Monitoring 6.3 Fundamentals	3	2-Apr	4-Apr	2400
TM065G	IBM Monitoring 8.1.1 Implementation and Administration	2	5-Apr	6-Apr	1700
TN035G	IBM Netcool OMNibus 8.1 Administration and Maintenance	4	9-Apr	12-Apr	3200



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Code	Course Title	Days	Start Date	End Date	Fee US\$
TS113/4/5G	IBM Spectrum Control Training	5	16-Apr	20-Apr	4000
TS615G	IBM Spectrum Protect 7.1.4 Implementation and Administration	5	14-May	18-May	3750
TS625G	IBM Spectrum Protect 7.1.6 Advanced Administration, Tuning, and Troubleshooting	5	21-May	25-May	4000
Vmware and Virtualization					
VSICM	vSphere VMWare Install, Configure and Manage [V6]	5	26-Feb	2-Mar	3500
VSICM	vSphere VMWare Install, Configure and Manage [V6]	5	26-Mar	30-Mar	3500
VSICM	vSphere VMWare Install, Configure and Manage [V6]	5	23-Apr	27-Apr	3500
VSICM	vSphere VMWare Install, Configure and Manage [V6]	5	25-Jun	29-Jun	3500
WebSphere Application Server					
WA591G	WebSphere Application Server V8.5.5 Problem Determination	5	12-Mar	16-Mar	3750
WA590G	WebSphere Application Server V9 Administration	2	19-Mar	20-Mar	1400
WA591G	WebSphere Application Server V8.5.5 Problem Determination	5	11-Jun	15-Jun	3750
WA590G	WebSphere Application Server V9 Administration	2	18-Jun	19-Jun	1400
WebSphere MQ					
WM102G	Technical Introduction to IBM MQ	1	12-Mar	12-Mar	750
WM207G	IBM MQ V8 System Administration (using Windows for labs)	4	13-Mar	16-Mar	2800
WM212G	IBM MQ V8 Advanced System Administration (Distributed)	4	19-Mar	22-Mar	3000
WM507G	IBM MQ V8 Application Development (Windows Labs)	3	26-Mar	28-Mar	2100

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GBM will provide each student with the official student material for each course and issue a course completion certificate to each student who attends at least 80% the total duration of the course.

We will specify the dates of public classes. Private classes will be scheduled by mutual agreement. We will require a month's advance notice before the start of the courses. We may cancel any scheduled class on notice. If we cancel a class for which you have prepaid, we will refund the price you paid.

Private (One-Company) Classes

For private courses, the classes will be held at customer site unless otherwise specifically stated. The customer will be required to supply the required classroom facilities as well as the hardware, software, multimedia projector, and lunch, tea/coffee.

Prices and Payment

All prices are valid for 30 days. However, GBM reserves the right to increase prices at any time without prior notification after the validity period.

Prices for public classes will be those in effect on the date the class begins. Prices include the use of required education materials and machines. They do not include taxes or student travel and living expenses.

Prices for private classes will be established based on your requirements and will cover the course material provided to the students, the instructor fees, and travel/living costs incurred by the instructor. Additional charges may apply, such as additional students beyond the agreed number, facilities, and remote lab support.

The charges for the private classes are based on a class size of no more than six (6) students unless otherwise stated in the quotation. Any additional student will be charged at US\$ 200 per day per additional student unless otherwise stated in the quotation. The set-up charges will be generally included in the private classroom pricing unless specifically stated separately.

You agree to pay amounts due, including applicable taxes and any late payment fees, as we specify in the invoice.

Conference cancellation charges will be specified on the conference website or in the conference brochure for the event.

Cancellation Charges

You will be billed the full price of a class if you do not cancel your enrolment at least seven calendar days prior to the scheduled start date or if you do not show up for the class.

If you cancel a private class within seven calendar days prior to the scheduled start date you will be billed the full price of the private class; if you cancel between eight and fifteen calendar days prior to the scheduled start date you will be billed 25% of the full price; and if you cancel between sixteen and twenty-one calendar days prior to the scheduled start date you will be billed 10% of the full price. Cancellation of a private class more than twenty-one calendar days prior to the scheduled start date may be made without charge.

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Circumstances may arise where, because of a default on our part or other liability, you are entitled to recover damages from us. In each such instance, except for the payments referred to in our patent and copyright terms described above, we are liable only for the charges for the class or education material that is the subject of the claim.

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We may modify these terms and conditions on written notice. The modified terms and conditions will apply to your enrolment or order unless you cancel such enrolment or order prior to the effective date. Otherwise, for a change to be valid, both of us must sign it. Additional or different terms and conditions in any order or communication from you are void.

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You agree not to use our trademarks, trade names, or other designations in any promotion or publication without our prior written consent.

You agree not to assign, or otherwise transfer your rights under this Agreement without our prior written consent. Any attempt to do so is void.

Neither of us is responsible for failure to fulfil any obligations due to causes beyond its control.

Neither of us will bring a legal action (under this Agreement) more than two years after the cause of action arose.

Any terms of this Agreement, which by their nature extend beyond its termination, remain in effect until fulfilled, and apply to respective successors and assignees.

The laws of the country in which the courses are being held will govern this Agreement.



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